

TOURANGO.IT is a boutique tour operator focusing in a single destination: Puglia, our home. We design human experiences for travellers and we are building a community of local experts. Our global team has headquarters in Lecce. We are passionate about delivering a superior customer experience, using online technology to power offline experiences that last a lifetime.

If you thrive in an environment that rewards creativity, endurance, hard work and unbridled enthusiasm and you aspire to build a product and business that cherishes experiences and transforms lives around the globe, then we want to meet you.

What we are looking for in you:

- You are able to be hired through Garanzia Giovani Puglia (NEETs: young people aged 20/29 and not in Education, Employment or Training)
- You can demonstrate passion and enthusiasm for this role, our vision and the product
- You are currently pursuing a degree in Business, Marketing, or Language
- You are available for 30 hours each week Monday to Saturday inclusive, part time (mornings from 9 a.m. to 1 p.m. or evenings from 3 p.m. to 7 p.m.)
- You have an unmatched work ethic, an upbeat attitude, and excellent communication skills
- You are open-minded, a fast learner, enthusiastic, and adaptable
- You thrive in a collaborative environment but you can also prioritize and manage yourself so as to get things done with minimal oversight
- You demonstrate passion and enthusiasm for this role, our vision and the product

What you will do:

- Speak and write English (support translation)
- Spend time with our travellers
- Respond to customer enquiries about experiences and pricing
- Write engaging and creative content for our website
- Create and manage email marketing campaigns
- Spend time with the touranGo team and build relationships with our community during our test experiences You will help us test our travel experiences such as: cooking classes, cultural guided tours on foot, by bike and by tuk tuk, wine tastings, canoe tours, ancient crafts and much more. During your training period with us, you will acquire competency in: tourism experience design, online marketing, digital marketing of tourism and event management, tourism communication and you will discover and live local culture, with us, through unique experiences!

Apply with CV+ Motivation Letter to: educational@tourango.it